

EVENTHIVE



Techsquare IT Solutions, firmly believes and is confidently positioned as the best-equipped entity to provide a comprehensive, cost-effective, and reliable solution. This confidence stems from a rich reservoir of experience, an impressive skill set, abundant resources, and advanced equipment and solutions that collectively empower us to deliver outstanding results.

Our clients can rest assured that the best in class is and will be delivered by experts. Our history of completing similar projects speaks to our expertise and attention to quality.

HISTORY

For a consecutive period of 10 years spanning 2015 to 2025, Techsquare IT Solutions has taken pride in delivering and overseeing complete Accreditation, Access Control, Badge Printing, and comprehensive IT solutions for the National Day Event.

Our assurance is founded on a history of successful undertakings, encompassing significant projects with analogous scopes of work. Noteworthy among these are accomplishments such as

- National Day Celebration Accreditation and Access Control Solution 2015, 2016, 2017, 2018, 2019, 2021,2022, 2023, 2024 AD/DXB UAE
- WED Forum Accreditation and Access Control Solution 2024 AD UAE
- Bad Boys Ride or Die Accreditation, RSVP and Access Control Solution 2024 DXB UAE
- Dune Part Two Accreditation, RSVP and Access Control Solution 2024 AD UAE
- Power Players Accreditation and Access Control Solution 2024 KSA
- Dubai NAS Tournament 2023 / 2024
- Mission Impossible- DeadReckoning- 2023
- Government Games 2023
- Dubai World Tennis League 2023
- Rage on the Red Sea (UFC Fighting) Saudi Arabia 2022
- EXPO 2020 Volunteer's Event Dubai | 2021/2022
- Mother of Nation Festival Abu Dhabi | 2015/2016/2017/2018/2019/2021
- Special Olympics Abu Dhabi | 2019
- POPE Visit Abu Dhabi | 2019
- World Professional JIU-JITSU Abu Dhabi | 2019
- Al Wakrah Stadium, Emiri Cup Qatar | 2019
- FinTech Abu Dhabi | 2018
- Founder's Memorial Day Abu Dhabi | 2018
- Children Day Abu Dhabi | 2018
- South Africa Embassy Conference Abu Dhabi | 2017
- Cyber Quest Abu Dhabi | 2017

SYSTEM CAPABILITIES

Leveraging the insights amassed over the years, particularly through our active participation in national day events and invaluable input from esteemed clients, we have honed and elevated our system to impeccably align with the precise demands and requisites of each project.

"EventHive" is fully equipped with all the requested modules and abundant in features to enhance and smooth event accreditation processes and procedures from pre-event to post-event phase, catered with all the features to support and accommodate any workflow and integrations.

SKILLS

With dedicated accreditation managers, teams, all our processes/workflows, and know-how that has been acquired from local, regional and international markets are available to asses, test, and build workflows, features, and processes that are tailored to any event requirement or general processes that fits it all. with such a team on hand, quality assurance, delivery, and performance are guaranteed.

RESOURCE AVAILABILITY

Our in house inventory cater for any event hardware requirement at any required scale Our staff are all UAE based and well trained and very experienced professionals ALL our resources are available in the UAE

SYSTEM AVAILABILITY AND UPTIME:

All required modules are available and no development required, system setup: upon receiving full requirement, EventHive can be configured and operational within matter of hours with 99.9% UPTIME for the event duration

DEVELOPMENT AND SUPPORT

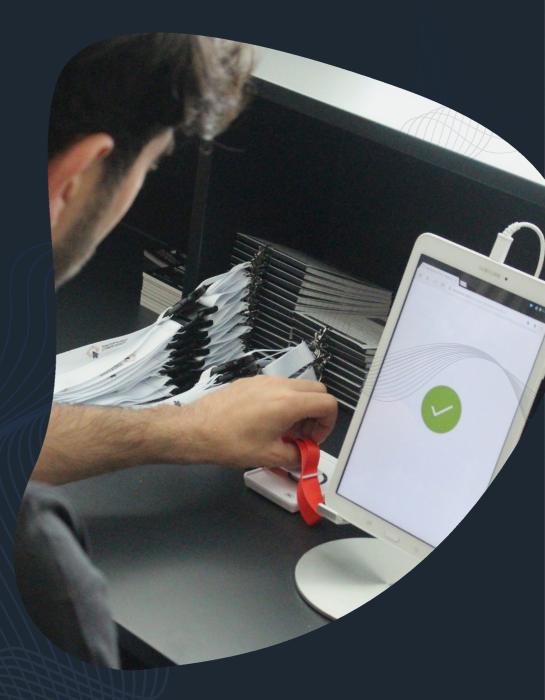
Our systems and Solutions are based in the UAE, in-house developed and hosted according to the stringent data protection regulations of both the GCC and UAE.

Our local developer, technical and support teams are fully prepared to offer assistance within remarkably brief time frames.

Our accreditation platform was born, developed, and in active and continuous development in UAE, tightly secured, battle-tested, and production ready, built and bundled with features from the event industry, leveraging event experience and best practices.

Our developers deliver any required features and tackle all kinds of challenges in a timely and secure manner assuring the best interest of our clients and their projects workflow.

EVENTHIVE



HOSTING AND SECURITY

EventHive is hosted and based in the UAE, the platform is monitored and secured 24/7 and uses a 256-bit SSL connection path between the end user, CloudFlare and the servers. It is also protected by CloudFlare Gateway and Magic Transit, and state of the art WAF on the servers. Network Layer - Data Center(s) is fully protected with Barracuda and Cisco Firewalls and UTM solutions.

INTERNATIONAL AND LOCAL COMPLIANCE

EventHive is fully compliant with TDRA and GDPR data protection law and regulations

LOCAL AND REGIONAL MARKET PRESENCE

Techsquare participated in, with the most prestigious clients and events in the globe, expanding our reach to:

- United Arab Emirates
- Saudi Arabia
- Qatar
- oman

INTERNATIONAL PRESENCE

Techsquare participated in, with the most prestigious clients and events in the globe, expanding our reach to:

- UK
- USA
- Australia
- Italy
- turkey
- Azerbaijan
- Turkmenistan



EVENTHIVE

Our clients span some of the most prestigious events and venues across the globe. Working together, we have grown and developed our services and solutions to cater for their evolving strategic needs.



























































FORMS:

- DYNAMIC FORMS: DESIGN AND CUSTOMIZE YOUR FORMS TO FIT ANY EVENT
- SMART: ADD LOGIC, RULES, CONNECTORS AND HOOKS
- FORM BUILDER
- SURVEY BUILDER.
- WIZARD BUILDER

RSVP, CAMPAIGNS AND EMAIL MARKETING:

- Organizer level invitations
- Event participation invitations
- Registration and data collection invitations
- Companies and vendors invitations

AGENDA / SESSIONS / SPEAKERS

- Add Agenda, sessions and speakers to your event
- Event timeline
- Booking
- Capacity and seat planing.
- Custom Invitations
- Custom Registrations
- Badges and accreditation
- Access control

TEMPLATES AND BADGES

- Customizable and Printable smart templates
- Customizable and printable badges
- Connectors to forms, agendas, sessions, vapps and more
- Automatic data connector and mapping
- Automation
- Scanning fields: Barcodes, QRcodes, NFC, Visual zones

BADGE GENERATION AND PRINTING:

- Generate and print bulk or individual badges online or offline
- Remote and local printing
- Automated rules and templating
- Generate pdf or jpeg format badges for offline processing and printing
- Customizable templates using badge builder
- Full branding

ZONING AND ACCESS CONTROL:

- Organizer wide and event /attendee scoped zoning rules and automation
- Organizer wide and event/attendee scoped approval workflow
- Customized processing and approval rules and automation
- Time control
- Multiple, recurring, single entry
- Subzones
- Barcode, QRCode, NFc, Visual control

VEHICLE ACCESS PERMIT(VAPPS):

- Full zoning and access control features
- Customized and templatized VAPPS
- License plate recognition scanning

ATTENDANCE SCANNING & TRACKING:

- Full zoning and access control features
- Track attendees and attendees timeline as they go through multiple zones and subzones

WORKFORCE MANAGEMENT:

- Manage your staff and departments
- Manage hotels and hotel reservations
- Manage flights and itineraries
- Capacity and shifts planning

DYNAMIC APPROVAL WORKFLOW SYSTEM:

- Companies and vendors registration approval system
- Accreditation, security, HSE, and traffic approval system
- Zoning and access control approval system
- Full control over rules and automation, be it organization wide, event, and per attendee.

AUTOMATION:

- Automate badge printing and template selection based on defined criteria
- Automate zoning based on defined rules and criteria
- Automate invitations
- Automate approvals

INTEGRATION:

- Open API standard
- json/xml formats
- WEBHOOKS

CUSTOM DOMAINS & EMAILS:

- Custom domain names
- Custom email domain names
- Custom email templates

DATA COLLECTION:

- Online web links
- Invitations
- Mobile apps
- Onsite
- Kiosks

PUBLIC PAGES AND CONTENT:

- Showcase your events and news
- Sell tickets online
- Public and private registration forms
- Surveys
- Events listing and pages
- Social connectors

PORTALS

- ADMIN CENTER
- Organizer backend
- Company vendor workflow and backend

WHITE LABEL:

- Category 1: white label you public content (public pages), email templates and invitations, and sms
- Category 2: full white label including backend portals



Hosting & Database

EventHive data centers distributed across the US, EU and Asia, with horizontal scaling and orchestrated infrastructure supporting clustering, load balancing and failover for disaster recovery. EventHive platform is monitored and secured 24/7 and uses a 256-bit SSL connection path between the end user, CloudFlare and servers. It is also protected by CloudFlare Gateway and Magic Transit.

Backup & Recovery

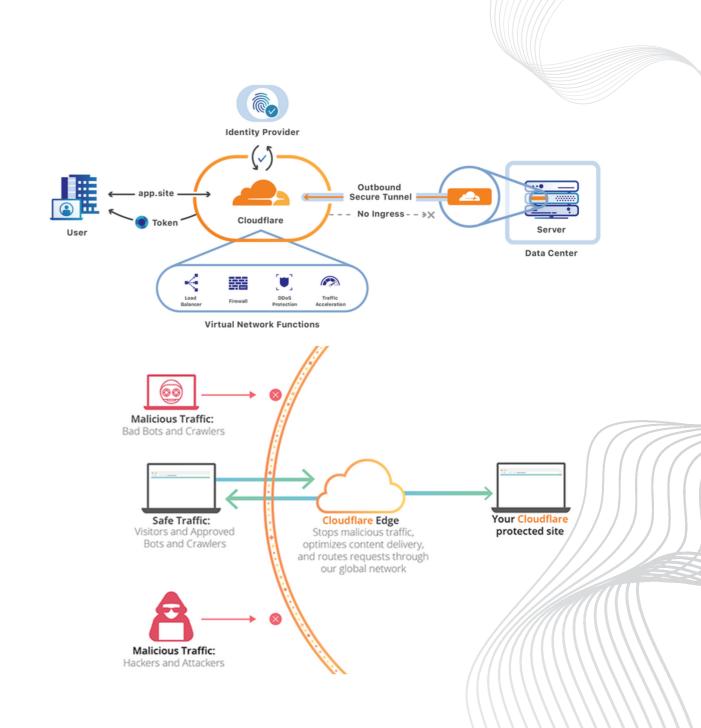
Servers and Databases are backed up on a daily basis with full snapshots in addition to database clustering in place for multiple read and write operations data is never going to waste. Even if you delete it by accident, we can recover data for you inside 30 days.

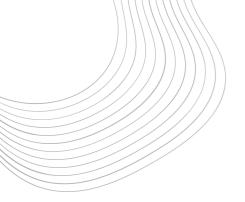
Upon request, we can even transfer forms from one account to another or delete your data permanently.

Application and Server Security

our servers protected with multilayer firewalls and hardened by our cloud engineers and OSCA security team, in addition to a fully managed cloud services and security patching, we employee other layers of security defenses such as WAF's, Gateway Security and Magic Transit offering web filtering and network security extended to protect users and corporate data by inspecting user traffic, filtering and blocking malicious content, and by using browser isolation technology to prevent malicious code from executing on user devices.

Furthermore, CloudFlare network security offering shields network infrastructure fom DDOS threads and network layer attacks, and works in tandem with CloudFlare WAF to defend again vulnerability exploits.





This setting was last changed 2 years ago



Learn more about End-to-end encryption with Cloudflare.

- Off (not secure)
 No encryption applied
- Flexible
 Encrypts traffic between the browser and Cloudflare
- Full
 Encrypts end-to-end, using a self signed certificate on the server
- Full (strict)
 Encrypts end-to-end, but requires a trusted CA or Cloudfla
 Origin CA certificate on the server

UAE Hosting

the cloud service offered is entirely hosted in *UAE, with horizontal scaling and orchestrated infrastructure supporting clustering, load balancing and failover for disaster recovery.

*The service can be hosted in any country to comply with TDRA and data production laws.

the platform is monitored and secured 24/7 and uses a 256-bit SSL connection path between the end user, CloudFlare and servers. It is also protected by CloudFlare Gateway and Magic Transit.

EventHive is in compliance with GCC TDRA Polices and Data protection law.

Data Retention

upon written confirmation from the organizer, all data will be deleted permanently and no data or backed up data will be in TechSquare IT Solutions custody.

Additional Form Security:

EventHive offers you <u>smartCAPTCHA</u>, <u>reCAPTCHA</u>, <u>ssl</u>, <u>password protection</u>, and data encryption. Everything you need to keep your customer's data safe.

- SSL encryption ('https' URLs)
- CAPTCHA authentication (Smart Captcha or reCaptcha)
- Limiting the number of submissions you accept from the same URL
- Restricting the types of file extensions you accept for upload
- Form submission encryption



Accreditation & RSVP Standard workflows

Workflows are integral part of operations and registration processes, it can be customized to fit any project requirement, in addition to how easy to set it up, EventHive offers further advance and automation processes and rules to assist you in categorizing and processing data, templating, printing, zone and access control.

Administration Flow:

- Event portal enablement for public registration.
- Email invitation for companies and vendors to register their companies and users.
- Public invitations and direct links
- Moderate submissions with approval workflow and capacity planning.

Enduser Flow:

- Register companies / vendors / customers through Vendors Portal,
 Public Portal, Mobile app.
- Accreditation / HSE / Security / Traffic form submissions.
- Receive notifications for application status (approvals / resubmissions / rejections)
- Request special access, zone access request, recurring, single or multiple
- Request badge / access control

Operator Flow:

- Register Companies / vendors / customers through administration portal if required.
- Invite companies and vendors to event
- create and submit records and forms
- Receive, review, and moderate requests
- Assign zones and access rules to requests

Vehicle Access Permits (VAP/VAPP) Workflows

Administration Flow:

- Event portal enablement for public registration.
- Email invitation for companies and vendors to register their companies and members vehicles.
- Public invitation and direct links.
- Moderate submissions.
- VAP permits templates and badges.

Enduser Flow:

- Register companies / vendors / customers through member Portal or member app.
- Vehicle and Machinery addition through members portal
- Add Vehicles to Event(s)
- Request and submit vehicle access permission

Operator Flow:

- Register Companies / vendors / customers vehicles through administration portal if required.
- Add and assign vehicles to members
- Receive, review, and moderate VAP requests and permissions
- Assign zones and access rules to requests

SIMPLIFIED REGISTRATION FLOW

REGISTRATION FLOW

- · Invited Only Guests / Members: only invited members / guests (Email Invitation) can register
- · Public Registration: Registration is opened for all.
- · Password Protected: password protected secure registration, can set multiple passwords and share it with specific members and guests.

Registration & Data Collection Methods

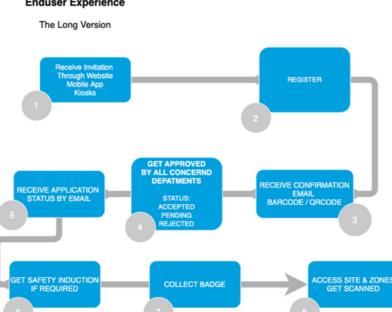
- · Mobile App
- Kiosks
- · Email Invitations
- · Link Shares and Posts
- · Direct Webapp access
- · Member Portal
- · Onsite

Enduser Experience

The Short Version



Enduser Experience



FAQ

(?)

- 1. Can guests group register? Yes
- 2. Can we group and categories attendees? Yes
- 3. Can we define zone access control roles per category or time slots? Yes and Yes
- 4. Can we define the same for templates and printing? Yes
- 5. Can the system automate the aforementioned ? Yes
- 6. Can we build our forms with any fields and logic ? Yes
- 7. Can we use it as a survey platform? Yes
- 8. Does the system makes you coffee ? No

. Enable department managers and staff to audit records before processing, records and registrations can be set to auto approve or to pending status where an intervention or an audit is required.

- · Status Flow:
 - · Pending Review: first submission by guests and end users
 - Pending: status pending set by operator or record created by an operator and requires verification, if this form used for guest access management, attendees wont be allowed to enter, scanning units will report rejected.
 - · Rejected: record has been rejected, if this form used for guest access management, rejected guests / attendees wont be allowed to enter, scanning units will report
 - · Accepted: record or information has been cleared for entry, accepted status can be switched to any of the aforementioned statuses by operator.
- . Approval is required by any or all of the departments as defined in Form > settings, corresponding departments should all clear the record for approval / site access.
 - Accreditation
 - Security

 - Safety Traffic
- . Status tracking: statuses can be tracked per record
- . Members will receive notifications by email "if enabled in Form > settings" and can review notifications in member portal

END USER REGISTRATION JOURNEY

Submission and Data collection:

User submit application and register through various channels:

- Mobile App
- Web App
- On Site
- Kiosks

Rules and Automation:

Rules are the key component to scope instructions, categorize, define and modify workflows.

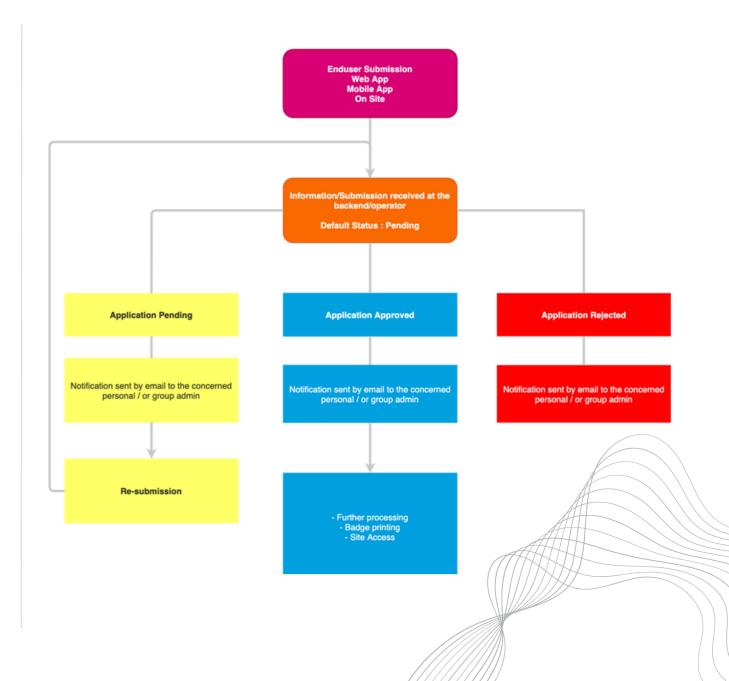
operator defined rules can be tailored to:

- Fit approval process
- Access control
- Zoning
- Templating
- Printing
- Data processing

Operator involvement & Edge Cases:

- Specific access control permissions
- Application and Form reviews
- Issuance and Printing of permits

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CREATE WHITE LABEL FORMS THAT MATCH YOUR IDENTITY

Forms builder:

Build wonderful forms by dragging and dropping your fields only, you can build:

- Forms
- Survey
- Wizards

It also allows you to add simple and complex logic operations, whether it be hiding or showing certain parts or additional fields of your form, changing data format, evaluating and validating before submission, loading remote complex data structure, modifying steps, and form wizard on the fly.

Perfect Forms in moments

EventHive Form Builder makes it easy to build any form for any purpose without having to write a single line of code.

- Drag and Drop your fields
- Customize your design or start from a template
- <u>Conditional logic fields</u> for interactive forms
- Multi-language forms
- Email & SMS notifications
- File uploads
- Responsive Forms
- Mobile Apps

Connectors:

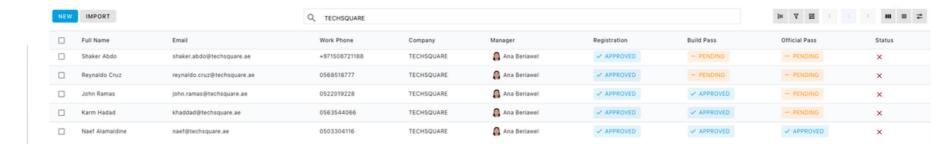
data connectors facilitate automation and data population, filling your badges and templates dynamically or be it controlling access by fields or any available data collected from form submission.

Available connectors:

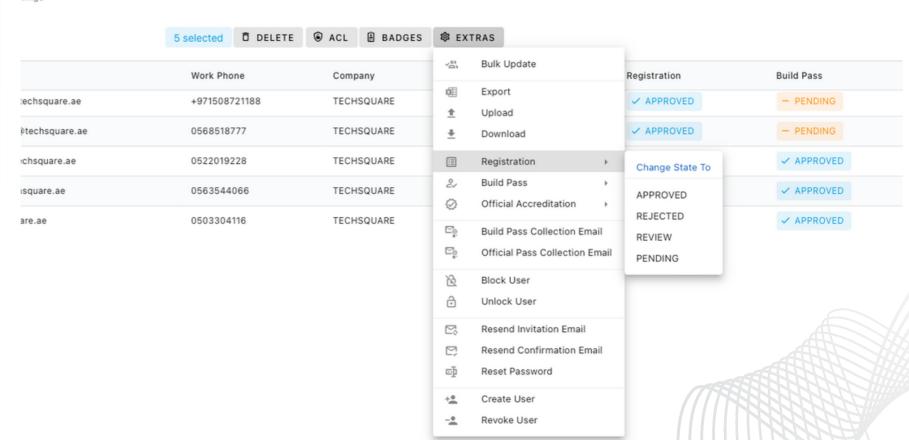
- Agenda / Session and Speaker connector
- Ticketing
- Accreditation
- HSE
- Security
- Badges and Templates
- Traffic and VAP
- Printing
- Attendance scanning
- Access control and Zoning
- Hierarchal Companies / Vendor data
- RSVP and Email Campaigns
- WorkForce management
- Approval Workflow
- Reporting and Auditing

Forms Features:

- BULK uploads Excel/CSV
- bulk Photo uploads
- bulk exports and download
- Advanced filtering and reporting
- Advanced data processing
- Data validation
- Delete protection
- Historical data
- Approvals workflows and timeline
- Private/Public/Protected/Invited submissions
- Groups registrations
- Submission Moderation
- manage vendor participation and records
- records categorization and grouping
- quota management
- zone and access control



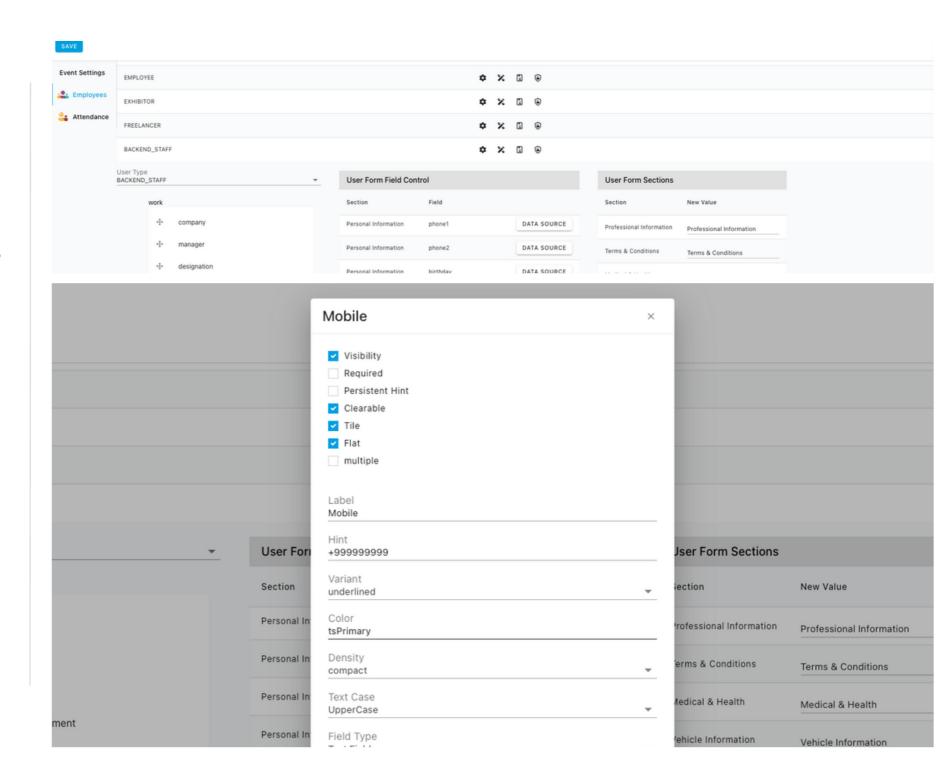
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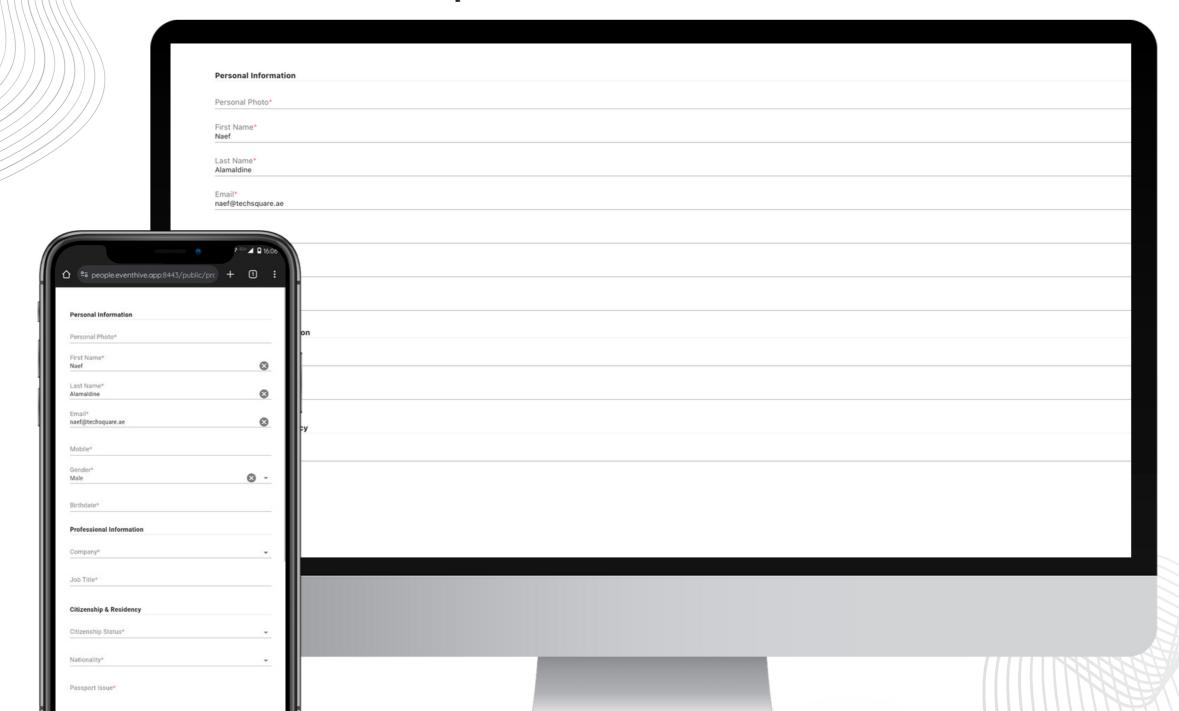
Forms Builder:

Build any form for any purpose without having to write a single line of code.

- Drag and Drop your fields
- Customize your design or start from a template
- <u>Conditional logic fields</u> for interactive forms
- Multi-language forms
- Email & SMS notifications
- File uploads
- Responsive Forms
- Mobile Apps



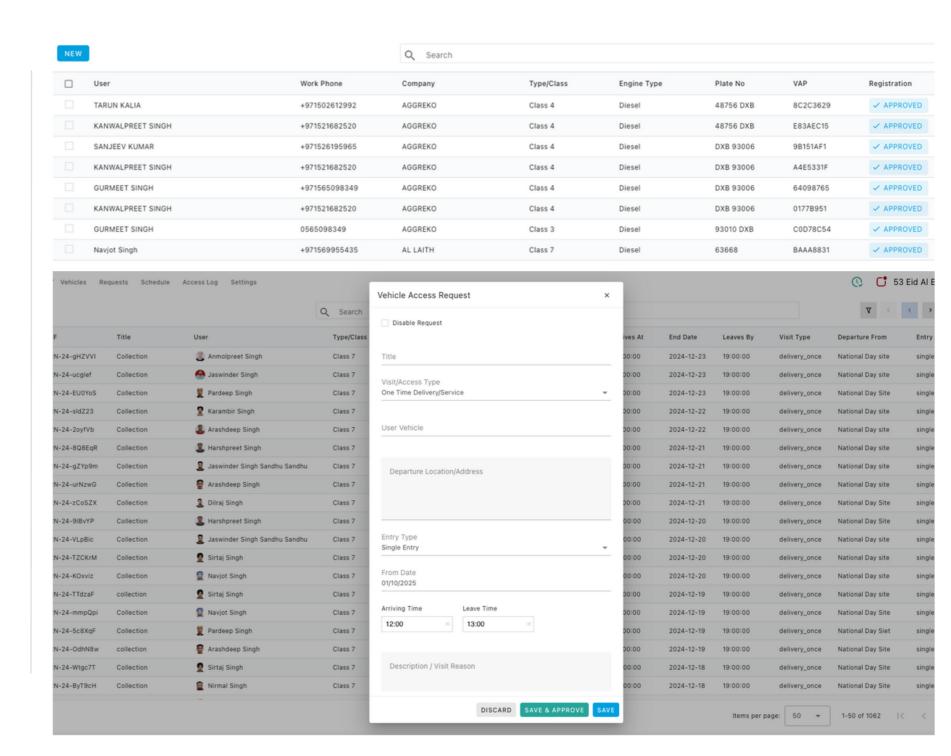
Reponsive View



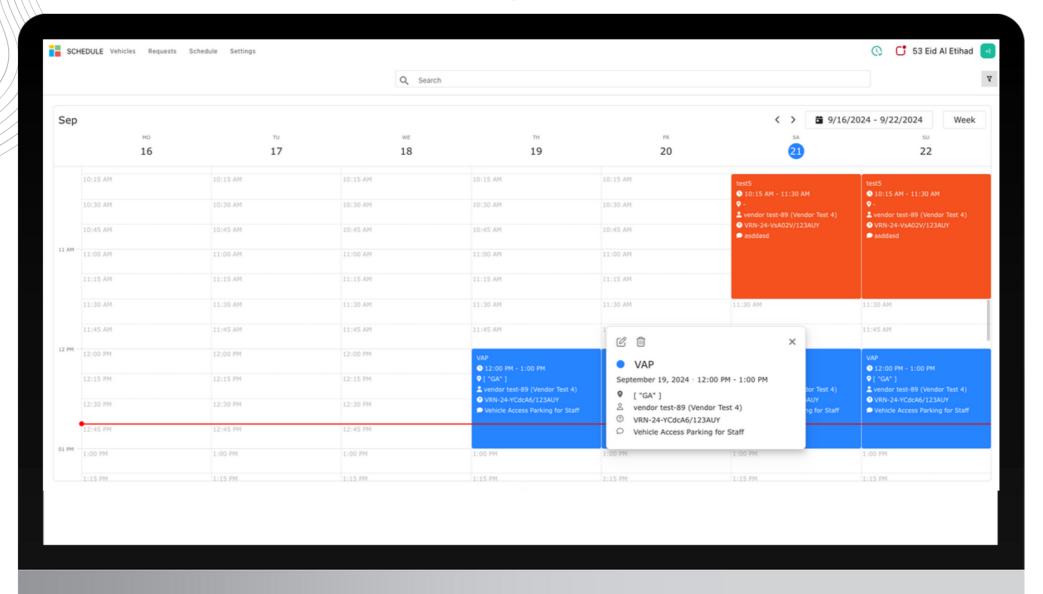


VAPS & Material Delivery Schedule:

- Drag and Drop you
- Customize your design or start from a template
- Add registered members vehicles
- Grand access and restrictions based on requirement
- Set tailored rules and control system based classification, categorization, clustering and time distribution
- Manually intervene in request and approvals
- Control site delivery schedule
- Ability to revoke access and requests
- Email notification



Monitor Delivery via Calendar



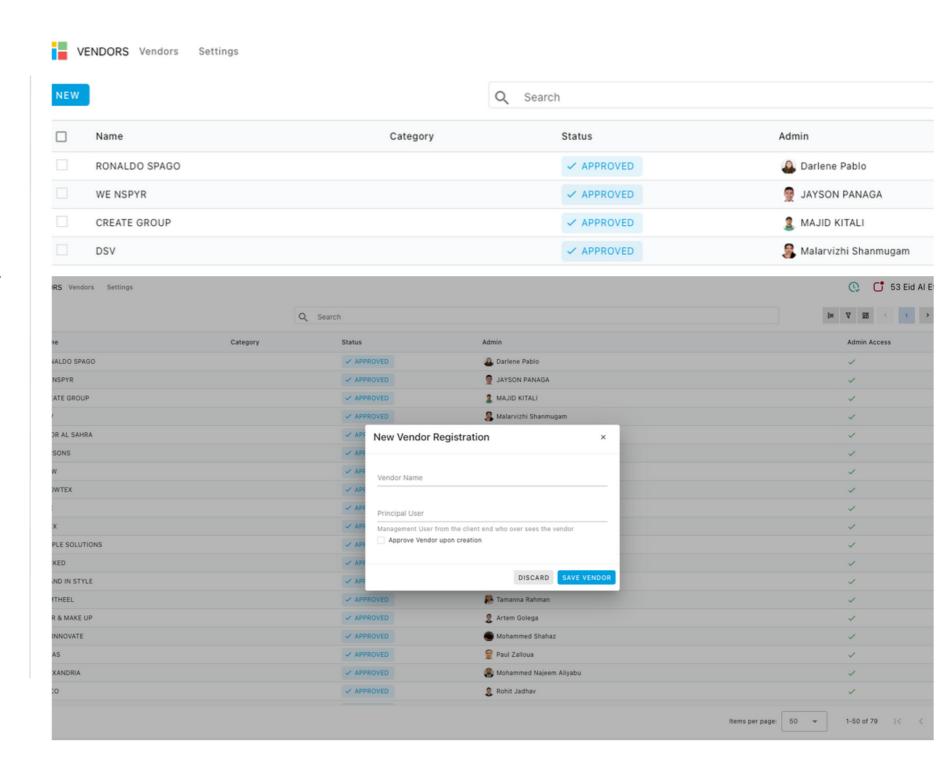


Vendor Registration

- Vendor invitations through the operator portal on an organizational level.
- Manage vendors and registration quota on the event and form level.
- Assign access to resources such as forms (Accreditation, VAPS, MDS, HSE, Security, etc...).
- Manage and approve vendors' requests for access control (staff/vehicles).
- Admins can revoke access and requests
- Admins can manually intervene in requests and approvals

Vendors Can

- Review uploaded records
- Perform Mass upload
- Check and monitor 'Approvals'
- Modify and edit records
- Zone Access Requests
- Add Vehicles
- Request Vehicle Access
- Schedule Vehicle Access

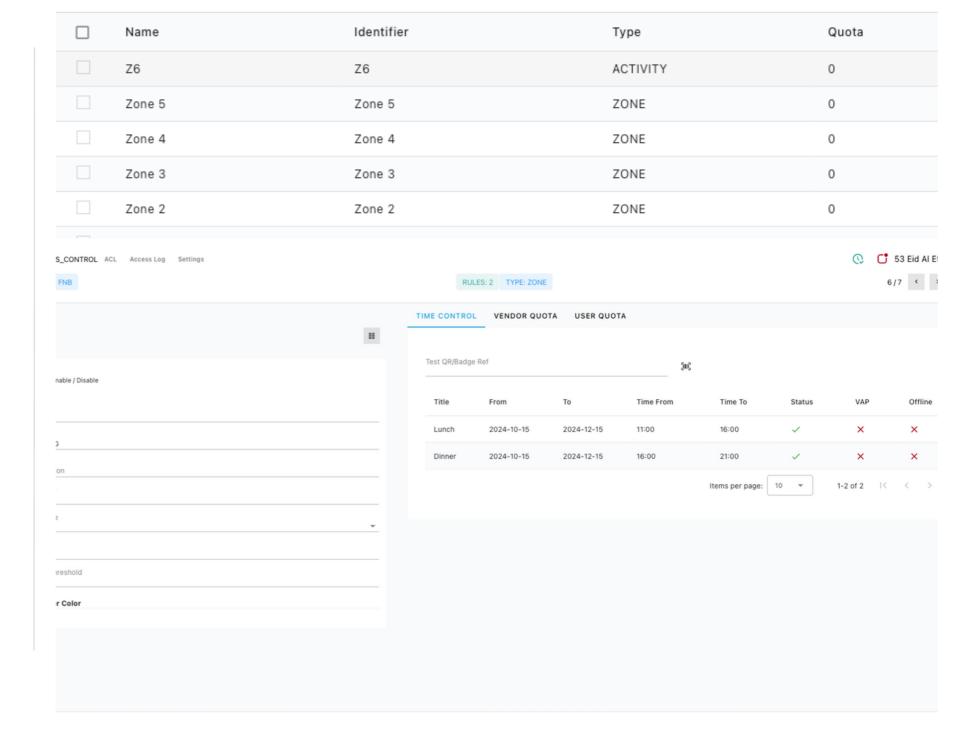




Generic & Specific Zone Control Rules

Build sophisticated rules that applies for any kind of access control cases and situations.

- Generic set of rules to handle day to day cases
- Specific set of rules to handle edge cases
- Grant operators hassle free management
- Take control at any moment



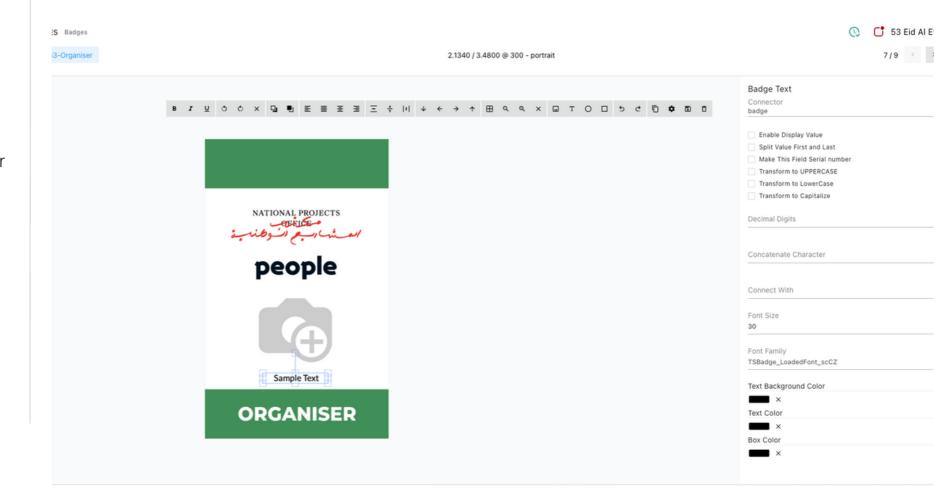




Badge Templating

- Drag and Drop Editor
- Multiple content elements such as text, shapes, photos, background image, background colors
- multiple and different type of fonts and styling
- Different badge size styling (CR80, CR100, XL Badge Size, etc..)
- File uploads
- Download badges (PDF, PNG/JPEG)
- Data connectors facilitate automation and data population
- Filling badges dynamically by fields or any available data collected from form submission
- Create generic badges
- Add serial number, QR code, Barcode to badges





Badge Printing

Local and Remote Printing

t and connect your printers in your working environment, same network, or layer 2 networks, with no special drivers, turn your USB printers into IP printers, and print over the network with ease and comfort, Quick automation based on the classification and categorization of information available.

Tailor rules to handle all kind of automations, classification and categorization with fallback rules to guarantee smooth experience. Provides a more advanced solution to complex scenarios for printing and producing badges and templates.



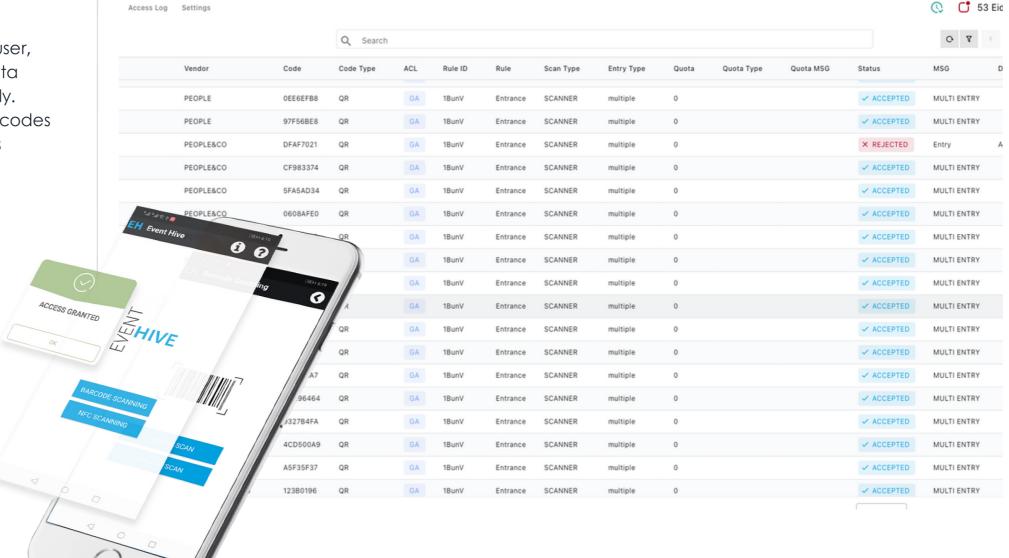
Badge Printed Samples





Scanning and Reporting

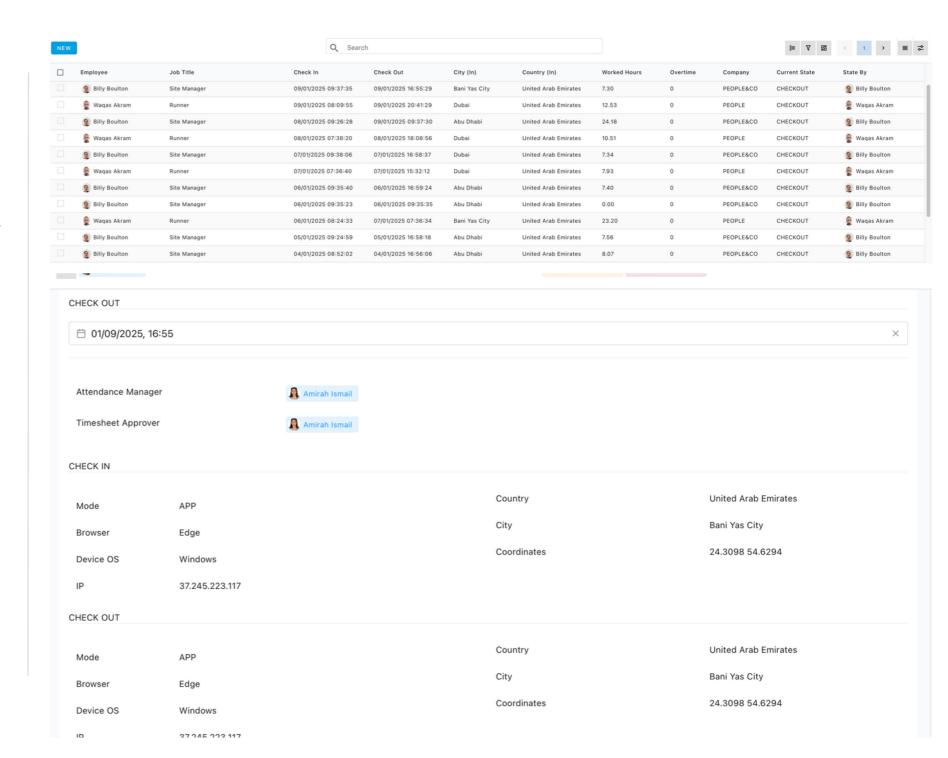
- Manage access control per user, vendor, zones and/or any data category in bulk or individually.
- Capture fake access control codes
- Generate customized reports
- Real-Time statistics
- Real-Time and live data





Attendance & Reporting

- Check in/out using backend portal, mobile app, or Kiosk
- Real-time data
- Collect different type of data such as check in/out time, date, city, country, etc..
- Calculate working hours, overtime, man-days
- Set wide range of policies, rules, and restrictions
- Filter and view data with different categories per name, week, month
- Allow manager to monitor, modify, approve, and reject attendance
- Generate and download customized reports (PDF, Excel, CSV)





Email Campaign Templating

Build and customize email templates suitable for RSVPs, Marketing Campaigns, confirmation Emails, and any email template for any purpose without having to write a single line of code.

- Drag-and-Drop editor
- Responsive design
- Multiple content elements such as Buttons, Videos, Images, Social Elements, and more
- Multi-language
- Customize each field individually
- Preview on different devices
- No tech skills needed
- Customized email templates
- QR/BAR code access Control
- Multi languages
- share through social media, apple and android wallets



RSVP Invitations

- Send Customized RSVP Invitations
- Control confirmation email, based on end users action such as (upon completing registration, confirmation, further instruction email, etc..)
- Dynamic QR code with live updates
- Control scanning QR code by showing selected and customized information
- Add simplex and complex logic operations
- responsive view, fluid grid system, and FLEXIBLE images
- responsive typography
- layout adaption to adapt different screen sizes
- touch-friendly UI elements, such like buttons, links, and form fields
- performance optimization, and consistent experience.



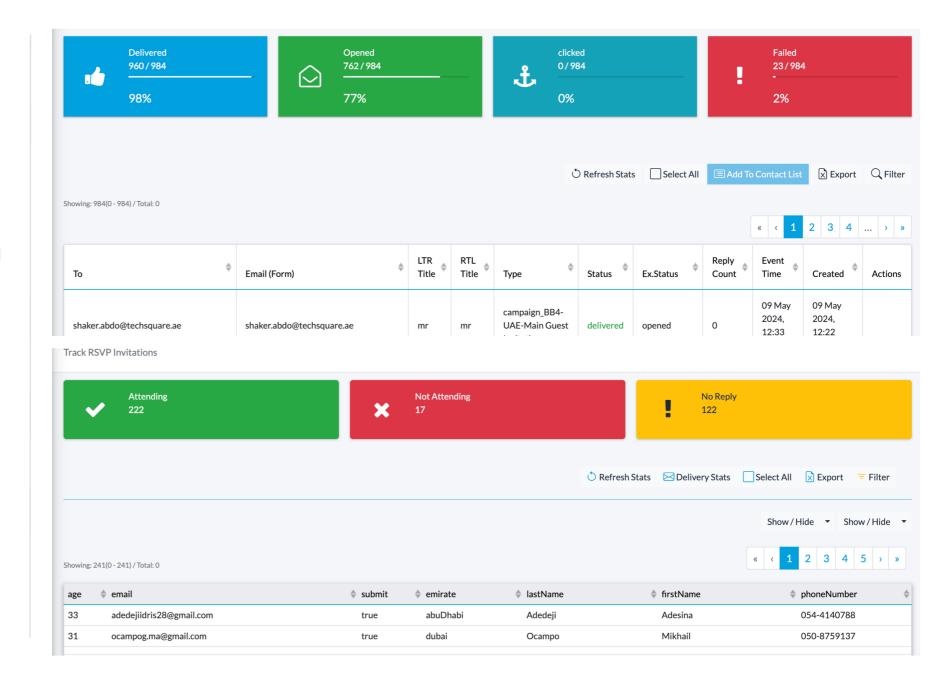


WILL BE SENDING YOUR QR-CODE SOON



Statistics and Reporting

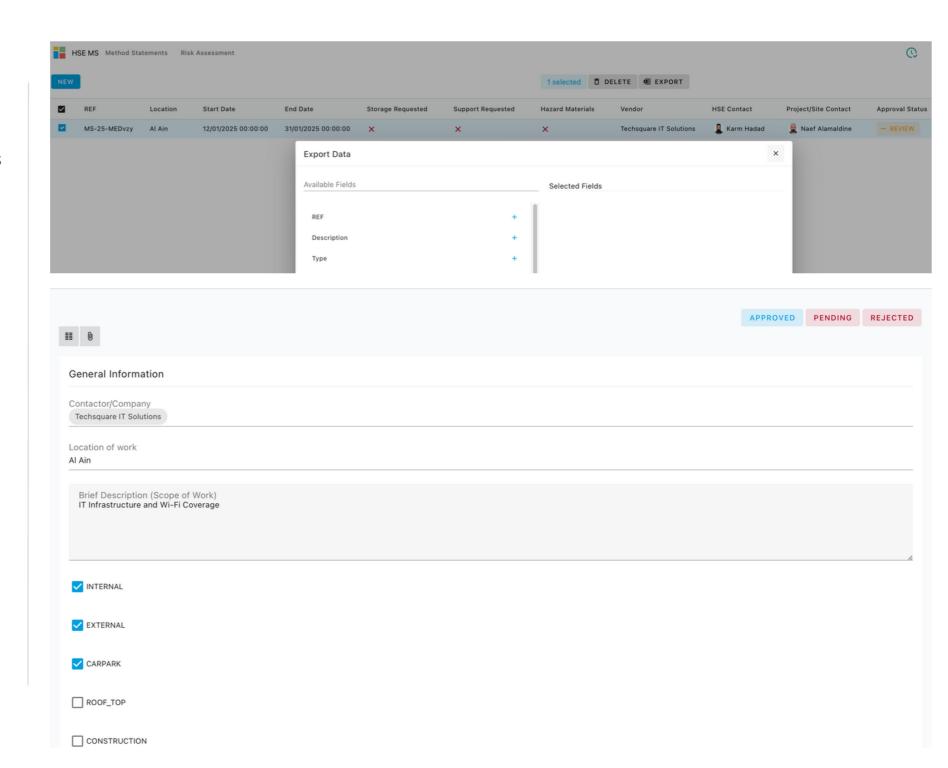
- Send Customized RSVP Invitations
- Capture Live statistics data, on invitation stats (DELIVERED, opened, clicked, failed)
- Capture Live data, on user's behaviour and response (attending, not attending, no reply)
- Generate and download customized reports (PDF, Excel, CSV)





HSE Document

- Upload Method Statement, and Risk Assessment for vendors
- Review, update, approve documents
- Collect all HSE related information and data
- Filter and view data with different categories
- Generate and download customized reports (PDF, Excel, CSV)



EVENTHIVE

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